



To download the app:
Quebec.ca/CovidAlert

How does it work?

The COVID Alert app runs in the background on your device, without hampering or interrupting your activities. The app uses Bluetooth on smartphones to determine how far away you are from other people using the app.

Every five minutes, it exchanges random codes with app users nearby. The random codes cannot be used to identify you or determine your location. It stores the codes on your phone for 14 days.

Every day, when your device connects to the Internet, the COVID Alert app will match your random codes and those of individuals who have indicated through the app that they have tested positive. Even if the app finds matching codes, it is impossible to link them to individuals. **Your identity and the identities of other app users remain confidential.**

If the app finds matching codes, this means that within the past two weeks, for a period of more than 15 minutes, you were less than two metres from another user of the app who has since tested positive and agreed to share that information with other users.

You will therefore receive an alert notification:

- that you may have been exposed to COVID-19;
- that informs you of the next steps to follow.

No personal information or location data is shared. It is, therefore, impossible to know when and where you were in contact with an infected individual.

How do you indicate in the app that you have tested positive?

If you have tested positive and public health authorities have contacted you, you can request a one-time key. To do so:

- Promptly call the telephone number indicated in the app.
- Make note of the key that you receive once your identity and test result have been verified.
- Enter the key in the app within 24 hours, after which it will expire.

If you choose to share your positive result with other users of the app, COVID Alert will not share any information that might identify you. The decision to share your diagnosis is up to you. **Your anonymity will always be maintained.**

Your privacy is protected.

COVID Alert does not use your smartphone's GPS and does not obtain your name, telephone number, personal details or any other health-related information.

Using the COVID Alert app protects you and your loved ones.

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